

xPONENT® Uninstall Instructions



NOTE: Prior to uninstalling or upgrading xPONENT®, please ensure that all system requirements are met for the version of software that will be reinstalled/upgraded. System requirements can be found in associated software installation instructions and/or release notes. Luminex® does not support software installed on PCs that do not meet minimal system requirements.

NOTE: Contact Luminex Technical Support for the proper reinstall or upgrade software.

Performing a Backup of the xPONENT® Database

Before starting this procedure, verify that your login has full administrative privileges.

NOTE: Backups are version-specific.

If using xPONENT® 4.2	If using xPONENT® 3.1
<ol style="list-style-type: none"> 1. Close xPONENT® if opened. 2. From the desktop, select Start > All Programs > Luminex. <ol style="list-style-type: none"> a. Choose the Common subfolder. b. Click xPONENT Archive. The Archive Utility will open. 3. Select System Backup. 4. If required, enter the appropriate Admin login credentials and click OK. 5. The system defaults to the Public Documents Backup folder. Click OK. 6. Verify that the data files have been backed up successfully. <ol style="list-style-type: none"> a. Navigate to the backup folder on your desktop. b. Confirm that the backup files are now located in this folder. 7. Close all software applications on the PC. 	<ol style="list-style-type: none"> 1. If closed, open xPONENT®. 2. Navigate to the Admin page. 3. Click the Archive tab. 4. Select Backup. Click OK to continue. 5. The system defaults to the Public Documents Backup folder. Click OK. 6. Verify that the data files have been backed up successfully. <ol style="list-style-type: none"> a. Navigate to the backup folder on your desktop. b. Confirm that the backup files are now located in this folder. 7. Close all software applications on the PC.

Archiving the xPONENT® Database

Before starting this procedure, verify that your login has full administrative privileges.

If using xPONENT® 4.2	If using xPONENT® 3.1
<ol style="list-style-type: none"> 1. Close xPONENT® if opened. 2. From the desktop, select Start > All Programs > Luminex. <ol style="list-style-type: none"> a. Select the Common subfolder. b. Click xPONENT Archive. The Archive Utility will open. 3. Click the Manual Archive button. If required, enter the appropriate admin login credentials and click OK. 4. The Manual Archive dialog box will display. Select the category of data (Batches, Logs, Protocols, etc.) that you wish to archive. <ol style="list-style-type: none"> i. Move individual items to the To Be Archived list by selecting them and clicking the single right arrow icon. ii. To move all data to the To Be Archived list, click the double right arrow icon. iii. Click Archive and close the Manual Archive dialog box. <p>NOTE: The system will place the files in the Public Documents Archive folder, by default.</p> 5. As files move, they will appear in the Archive Events box. When the archive is complete, click Close. 6. From the desktop, open the archive folder and confirm that all archived files have been moved. 	<ol style="list-style-type: none"> 1. If closed, open xPONENT®. 2. Navigate to the Admin page. 3. Click the Archive tab. 4. Under File Type, select Batches. 5. Select either Keep data after archive or Exclude raw data files, depending upon your preference. 6. Click and drag to select all data files shown. 7. Click Archive. <p>NOTE: The system will place the files in the Public Documents Archive folder, by default.</p> 8. The Archive Successful dialog box will appear. Click OK. 9. From the desktop, open the archive folder and confirm that all archived files have been moved.

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For general laboratory use.

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Uninstalling xPONENT®

NOTE: It's important to perform the steps in this procedure in the exact order as listed.

NOTE: If you encounter an error at any point, take a screenshot and contact Luminex Technical Support for further help.

NOTE: Luminex recommends taking screenshots of all data in the xPONENT® software before beginning these steps. If needed, you can use these screenshots later to verify that no data has been lost.

Perform the following steps to uninstall xPONENT:

With the Control Panel:	With a CD:
<ol style="list-style-type: none">1. Close xPONENT®.2. Click the Start menu (in the lower left corner of the screen) and select Control Panel.3. Select Programs and Features or, under Programs, click Uninstall a program.4. Select xPONENT from the resulting list.5. Click Uninstall.6. Several confirmation messages will appear. Click Yes for each until the uninstall process begins.7. Check your list of programs to confirm that the uninstall was successful.8. Close the Control Panel.	<ol style="list-style-type: none">1. Insert the CD. When the installation dialog box displays, double-click Run Setup.2. Select Install xPONENT.3. An installation dialog box will appear at the bottom of the screen. Click Run.4. On the next screen, click Run to confirm you wish to begin, and Yes to continue.5. When the InstallShield dialog box appears, click Next.6. Select Remove.7. When the Files in Use dialog box displays, click OK, then click Finish.8. Check your list of programs to confirm that the uninstall was successful.

NOTE: The desktop data folders will disappear during the uninstall, but the data hasn't been lost. You can still access the folders through your File Manager.

Reinstalling or Upgrading xPONENT®

To reinstall or upgrade xPONENT®, follow the instructions given in the installation manual for your specific version of software. For a complete list of software manuals, contact Luminex Technical Support.

NOTE: If you're reinstalling xPONENT, you must also reinstall any previously installed patches. Contact Luminex Technical Support for help with patches.